

Curriculum Vitae

RESEARCH ACTIVITIES

Researcher ID: G-2932-2017

Google Scholar: Citation- 1785

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Current Position :	A.K.M. AHASANUL HAQUE, PHD Professor of Marketing Department of Business Administration Faculty of Economics and Management Sciences International Islamic University Malaysia (IIUM) Box No. 10, 50728 Kuala Lumpur, Malaysia.
Adjunct Professor	: I. Graduate School of Management (GSM Management and Science University (MSU) since 2010 to till at present
Visiting Professor	: I. Graduate School of Management (GSM) University of Kigali, Rwanda
External Examiner	: The assessment Marketing Management Programme (Hons), Faculty of Business (FOB), Multimedia University (Melaka Campus) Malaysia, 2016/2017 till 2019/2020 Academic sessions
Field of Specialization	: International Marketing/Business

EDUCATIONAL QUALIFICATIONS

- Doctor of Philosophy in Marketing from Putra Graduate School of Management, Universiti Putra Malaysia (UPM), January 2001
- Master of Business Studies (MBS), majoring in Marketing, from Rajshahi University, Bangladesh in 1993
- B. Com. (Hon's), majoring in Marketing from Rajshahi University, Bangladesh in 1991

TEACHING EXPERIENCE

- Professor in Marketing, International Islamic University Malaysia, from July 2012 to till at present.
- Associate Professor in Marketing, International Islamic University Malaysia from March 2007 to June 2012.
- Assistant Professor in Marketing, International Islamic University, Malaysia from July 2005 to March 2007.
- Assistant Professor, King Abdul Aziz University Jeddah, Saudi Arabia 2004 2005.
- Lecturer in marketing at Multimedia University (MMU), Malaysia from January 2001 to June 2004
- Lecturer (in Marketing) Degree College, Dinajpur, Bangladesh, from 15th March 1994 to 30th April 1996.

ADMINISTRATIVE EXPERIENCE (Administrative Position)

- Academic Advisor, Faculty of Economics and Management Sciences International Islamic University Malaysia, from July 2012 to June 2013
- Member of Student Disciplinary committee for Academic Misconduct from 1st Feb 2013 to 1st Feb 2014
- Member of Student Disciplinary committee for Academic Misconduct from 1st Feb 2017 to 31st Dec 201

INDUSTRIAL EXPERIENCE

 Marketing Manager–Engineers Electric Company (Pvt.) Ltd. Dhaka, Bangladesh since 5th January 1992 to 15th February 1994

COURSES TAUGHT

Graduate Level

- Principles of Marketing;
- Marketing Communication;
- International Marketing,
- Product Planning & Management;
- Marketing Research,
- Consumer Behaviour and Global Marketing;
- Marketing Management;
- Managerial Communication;
- E-commerce;
- Internet Marketing;
- Sales Management,
- Consumer Behaviour on the Internet;
- Bank Marketing.

MBA/Post Graduate Master Level

- Marketing Management;
- Consumer Behaviour;
- International/Global Marketing;
- Research Methodology;
- Marketing Strategy;
- International Business;
- Sales Management;
- Product Management;
- Internet Marketing;
- Channel Management,
- Integrated Marketing Communication (IMC);
- Islamic Marketing, Services Marketing etc.

PhD/DBA Level

- Advance Marketing;
- Research Methodology;
- Seminar in Contemporary Issues;
- Islamic Marketing.

Teaching Interest Subjects

- Principles of Marketing,
- Consumer Behaviour,
- Marketing Communication,
- Product Planning and Management,
- Marketing Research,
- International/Global Marketing,
- Marketing Management,
- Marketing Strategy,

- Research Methodology,
- Service Marketing,
- Industrial Marketing,
- E-Commerce,
- Internet Marketing,
- Sales Management etc. and some other related marketing and Business subjects,
- International Business.

COMPUTER SKILLS

- Microsoft Office, Lotus Application, Lotus Note, Statistical Package (SPSS, AMOS, PLS, Sazam)
- Successfully Completed workshop on AMOS, (Analysis of Momentum Structure) 2003 and 2010
- Successfully Completed Training Course on Computer Hardware, Assembling, Maintenance and Networking from 'The Institute of Engineers Bangladesh" in 1999.

LANGUAGE PROFICIENCY

• Well communication skills, oral and written in English and Bengali, as well as Malay.

POSTGRADUATE STUDENTS SUPERVISION

PhD Supervision (as a Main Supervisor)

Name of Student:	Chowdhury Naila Anwar (G1610968)
Title of thesis:	Antecedents of Behavioural Brand Loyalty of Consumers Towards
	Retail Marketing in Malaysia
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	Present (On-going)
Name of Student:	Anhar Abdul Malek
Title of thesis:	The Role of Emotion on the relationship between Service Quality and
	Customer Loyalty in Service Industry
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	Present (On-going)
Name of Student:	Ali Shafiq (G1220831)
Title of thesis:	Determining Muslim Consumers' Attitudes Toward Advertising From
	Islamic Perspective: An Empirical Study In Malaysia
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2017 Graduated

Name of Student:	Majed M. M. Abusharar (G0925383)
Title of thesis:	Customer Satisfaction And Loyalty Towards Grocery Stores In
	Palestine
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	22 nd June 2017, Graduated
Name of Student:	Zahra Ibrahim Adam (G1011046)
Title of thesis:	Customer Retention In The Nigerian Mobile Telecommunication
	Industry
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2017, Graduated
Name of Student:	Nurhazirah Binti Hashim (G1227838)
Title of thesis:	Guests' Behavioral Intention At Eco-Resorts: Some Empirical
	Evidence From Malaysia
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2017, Graduated
Name of Student:	Faruk Ahmed (G1417415)
Title of thesis:	Marketing Communication, Image And Brand Equity Of Shariah-
	Compliant Tourism In Malaysia
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2017, Graduated
Name of Student:	Md. Bashir Uddin (G1412751)
Title of thesis:	The Effect Of E-Service Quality And Perceived Risk On Customer
Due energy	Loyalty Among Bangladeshi Online Banking Customers
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2017, Graduated
Name of Student:	Seyama Sultana (G1128502)
Title of thesis:	International Students Satisfaction And Loyalty: A Comparative
The of thesis.	Study of Malaysian And Australian Higher Learning Institutions
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2016, Graduated
Name of Student:	Lim Ka Bian (G0910115)
Title of thesis:	The Mediating Role Of Customer Satisfaction Towards Customer
	Loyalty In The Motor Takaful Industry In Malaysia
Program:	Doctor of Business Administration
Year and Status:	2016, Graduated
Name of Student:	Md. Abdul Momen (G1123163)
Title of thesis:	Configuring Integrated Marketing Communication Towards Brand
	Image And Brand Equity of Malaysian Higher Educational Institutions
Program:	Doctor of Philosophy (Business Administration)

Year and Status:	2015, Graduated
Name of Student:	Nor Asmalina Binti Mohd Anuar (G 0911590)
Title of thesis:	Travel and Tour Businesses¿ Strategies in Engaging Tour Packages
	Towards Islamic Tourism: An Empirical Study in Malaysia
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2015, Graduated
Name of Student:	Ismah Osman
Title of thesis:	Corporate Image in Islamic Banking and Its Effect on Customer
	Loyalty from Malaysian Perspectives
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2011, Graduated
Name of Student:	Mohammad Sabbir Rahman
Title of thesis:	Customer Perception towards Mobile Services and their influencing
	the choice of service provider
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2010, Graduated
Name of Student:	Shameem Al Mahmud
Title of thesis:	Sales Promotion through Internet Advertising in Malaysia: An
_	Empirical Study
Program:	Doctor of Philosophy
Year and Status:	2009, Graduated
Name of Student:	Javad Sadeqzadeh
Title of thesis:	Compiling the Electronic Shopping Strategy for Malaysian Products by "ES Test"
Program:	Doctor of Philosophy
Year and Status:	2007, Graduated

PhD Supervision (as a Co-Supervisor)

Name of Student:	Lee Kwee Fah (G1328234)
Title of thesis:	Consumer Perceived Risk and Brand Equity Towards Online Airline
	Ticketing
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2018 Graduated
Name of Student:	Norhizan Binti Rosli (G 0926576)
Title of thesis:	The Effect Of Green Marketing On Malaysian Consumers' Behavior
	Toward Environmental Protection
Program:	Doctor of Philosophy (Business Administration)
Year and Status:	2018 Graduated

Name of Student:	Masripan Bin Salleh
Title of thesis:	Effect of Branding on Performance of Small to Medium Sized Enterprises
	(SME's) in Malaysian
Program:	Doctor of Business Administration (DBA)
Year and Status:	2018 Graduated

SUPERVISION MASTER STUDENTS

Name of Student:	BAH, AISSATOU FATOUMATA (G1417332)
Title of thesis:	Factors Influencing the Purchasing Behaviour of Counterfeit Mobile
	Phone
Program:	Master of Science (Marketing)
Year and Status:	Present (On-going)
Name of Student:	MIRZA KASHIF BEG (G1324095)
Title of thesis:	The Perception of Halal Certification in Airlines Industry, Empirical
	Study in Malaysian Perspective
Program:	Master of Science (Marketing)
Year and Status:	Present (On-going)
Name of Student:	MOHAMMED IDRIS GAAS (G1518525)
Title of thesis:	Factors Affecting Dissatisfaction Among International Students: An
	Empirical Study on Higher Learning Institutions in Malaysia
Program:	Master of Science (Marketing)
Year and Status:	Present (On-going)
Name of Student:	SHAFINAZ BINTI ALI JINNAH (G1517280)
Title of thesis:	Factor Influencing the Intention of Consuming Herbal Cosmetic
	Products: A study on Malaysian Women's Perspective
Program:	Master of Science (Marketing)
Year and Status:	Present (On-going)
Name of Student:	Huma Ozev
Title of thesis:	Consumer Perception towards Health Tourism in Malaysia
Program:	Master of Science (Marketing)
Year and Status:	Present (On-going)
	MD ASHRAFUL AZAM KHAN
Title of thesis:	Factors Affecting International Students' Level Of Satisfaction
	Towards Selected Public Higher Learning Institutiions In Malaysia
Program:	Master of Science (Marketing)
Year and Status:	2017 Graduated
Name of Student:	MD. ABDULLAH AL-MASUD (G1319925)
Title of thesis:	Factors Influencing Customer Loyalty Towards Fast Food Restaurants
	In Malaysia: An Empirical Study
Program:	Master of Science (Marketing)

Year and Status:	2017 and Graduated
Name of Student:	AZIZAH ENDATUN TALUSAN (G1321662)
Title of thesis:	Young Customers¿ Perception Towards Facebook As A Social
	Networking Site: An Empirical Study Of Filipino Consumers
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
_	
Name of Student:	ROKIBUL HASAN (G1521255)
Title of thesis:	The Impact Of Brand Image On Consumer Purchase Intention: A
	Study Of The Smartphone Industry In Malaysia
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
Name of Student:	VAHID MEYSAMI (G1221603)
Title of thesis:	The Impact Of Marketing Strategies On Green Products Purchasing
	Behaviour: A Study On Malaysian Consumers` Perspectives
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
Name of Student:	ABDUR RAKIB NAYEEM (G1327617)
Title of thesis:	Factors Affecting On Consumer Purchasing Intention: A Study Of
	Online Shopping In Bangladesh
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
Name of Student:	
Title of thesis:	FAHRIBA ABDULLAH (G1414698) Factors Affecting Malaysian Consumers¿ Satisfaction Towards
The of thesis.	Ecofriendly Products
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
Name of Student:	MARYAM LADI ISA (G1428308)co
Title of thesis:	Influence Of Store Brand Equity Dimension On The Malaysian
	Customers' Intention To Repurchase Store-Brand Products
Program:	Master of Science (Marketing)
Year and Status:	2017 and Graduated
Name of Student:	S D ROBEL (G1223353)
Title of thesis:	The Effect Of Religiosity And Cultural Values On Purchase Intention
	Of Bangladeshi Consumers
Program:	Master of Science (Marketing)
Year and Status:	2016 and Graduated
Name of Student:	NIHA AISHATH (G1216984)
Title of thesis:	Customer Perception Towards Ethical Advertisements In Malaysia
Program:	Master of Science (Marketing)

Year and Status:	2016 and Graduated
Name of Student:	AISHATH SHENEEN IBRAHIM (G1115278)
Title of thesis:	Tourists' Perception Towards An Effective Destination Brand: A Study
	of Maldives
Program:	Master of Science (Marketing)
Year and Status:	2015 and Graduated
Name of Student:	ABDULLAH-AL-MAMUN (G1118507)
Title of thesis:	Perception Of Muslim Consumers Towards Income Tax Rebate
	Through Zakat-On-Income: Malaysian Perspective
Program:	Master of Science (Marketing)
Year and Status:	2015 and Graduated
Name of Student:	Muhammad Khalilur Rahman
Title of thesis:	Measuring Customer Satisfaction and Loyalty towards Retail
	Marketing Strategy: An Empirical Study on Hypermarket in Malaysia
Program:	Master of Science (Marketing)
Year and Status:	2013 and Graduated
Name of Student:	Abdul Highe Khan
Title of thesis:	Exploring Critical Factors for Tourist Satisfaction: An Empirical
	Investigation on Malaysia as an Islamic Tourist Destination
Program:	Master of Science (Marketing)
Year and Status:	2013 and Graduated
Name of Student:	Naila Anwar Chowdhury
Title of thesis:	Factors Affecting Intention of Foreign products Purchase: A Study on
Drogram	Bangladeshi Consumer Perspective
Program: Year and Status:	Master of Science (Marketing) 2013 and Graduated
real and Status.	
Name of Student:	Ahmed Mohammed Abdul Qader Almalmi
Title of thesis:	The Impact of Electronic Word-of-Mouth on Purchase Intention: A
The of thesis.	Motivational Analysis in the Malaysian Context
Program:	Master of Science (Marketing)
Year and Status:	2013 and Graduated
Name of Student:	Zariyah Ibrahim M. Zein
Title of thesis:	A Study on Malaysian Consumers Attitude towards Green Marketing
	Movement as an Environmental Protectionism
Program:	Master of Science (Marketing)
Year and Status:	2013 and Graduated
Name of Student:	Arasu Raman
Title of thesis:	Security Concern of Internet Banking in Malaysia

Program:	Master Specializing in Marketing
Year and Status:	2010, Graduated
Name of Student:	Mubarak Abdelbasit
Title of thesis:	Effective of firms' e-Marketing tools
Program:	Master Specializing in Marketing
Year and Status:	2011, Graduated
Name of Student:	Sayeada Irfath Jahan
Title of thesis:	Dollar Crisis and the Growth of Islamic Banking
Program:	Master Specializing in Marketing
Year and Status:	2011, Graduated
Name of Student:	Almas Bt. Mohd Asri
Title of thesis:	Factors Influencing coice of fast food restaurent advertising
	effectiveness: A study on Malaysian customers perspectives
Program:	Master of Management
Year and Status:	2011, Graduated
Name of Student:	
Title of thesis:	Managing Procurement Process with e-procurement: Problems and
	Prospects for Automobile Assemblers and Manufacturers in Malaysia
Program:	Master of Management
Year and Status:	2005, Graduated
Name of Student:	Monsuring Advortising Efforts Using a Combination of affling and autor
Title of thesis:	Measuring Advertising Effects Using a Combination of offline and online Techniques
Program:	Master of Management
Year and Status:	2003, Graduated
Name of Student:	
Title of thesis:	Prospect of E-Commerce and its Impact on Traditional Business in Malaysia
Program:	Master of Management
Year and Status:	2003, Graduated
Name of Student:	
Title of thesis:	A Study of Mykad usage as an e-commerce tool in Malaysia
Program:	Master of Management
Year and Status:	2003, Graduated

PH.D. THESIS EVALUATOR/EXTERNAL EXAMINER

Name of Student:	Md. Irfanuzzaman Khan
Title of Thesis:	Predictors of Health Professionals and Health Consumers Social
	Media Adoption Behaviours
University Name:	International Islamic University Malaysia.
Year and Status	October 2018, Evaluated
Tear and Status	
Name of Student:	Siti Munerah Binti Abd Karim
Title of Thesis:	Consumer Purchase Intention of Environmentally- Friendly Cosmetic
The of Thesis.	Products
University Name:	Multimedia University, Malaysia
Year and Status	December 2018, Evaluated
Name of Student:	Sheetal Bapna M
Title of Thesis:	Identifying The Green Consumers And Analysing Their Perception,
	Attitude And Behaviour Towards Eco-friendly Products-A
	Segmentation Study With Special Reference to Chennai Metro
University Name:	Bharathiar University, Tamilnadu, India.
Year and Status	September 2018, Evaluated
Name of Student:	D. Duraimurugan
Title of Thesis:	A Study on Customers' Attitude towards Electronic Tecnologies in
	Namakkal District
University Name:	Selvamm Arts and Science College, Affiliated to Periyar University
	(Salem), Pappinaickenpatti, Namakkal.
Year and Status	September 2018, Evaluated.
Name of Student:	Anand. K
Title of Thesis:	Assessing the Efficiency Using Cramels Model and The Impact of
	Service Quality on Customer Satisfaction of The Public and Private
	Sector Banks
University Name:	Bharathiar University, Tamilnadu, India.
Year and Status	July 2018, Evaluated
Name of Student:	Chitra C N
Title of Thesis:	Impact of Engagement and Disengagement on Employee
	Performance in Select Private and Public Defense Electronic Sectors
	in Bengaluru city
University Name:	Bharathiar University, Tamilnadu, India.
Year and Status	July 2018, Evaluated
Nome of Chudout	Mahammad Carazul Islam
Name of Student:	Mohammad Serazul Islam
Title of Thesis:	An Empirical Study on Muslim Tourist Behaviour to Malaysia
University Name:	Universiti Kuala Lumpur (UniKL) Malaysia
Year and Status	2018, Evaluated
Newsofficial	
Name of Student:	D. Duraimurugan

Title of Thesis:	A Study on Customer Attitude towards Electronic Banking
The of Thesis.	Technologies in Namakkal Distric
University Name:	Periyar University, India
Year and Status	2018, Evaluated
Name of Student:	Ms Sarabjit Kaur
Title of Thesis:	Perceived Justice and Consumer Post Service Failure Behavior: The
	Moderating Role of Failure Severity, Attachment Styles, and Brand
	Authenticity
University Name:	Universiti Tun Abdul Razak
Year and Status	2018, Evaluated
Name of Student:	Mussab Kamal Alhabi
Title of Thesis:	Impact of Electronic Word of Mouth on Purchase Intention among
	Saudi Arabia Online User Testing the Moderating Role of Trust
University Name:	Universiti Putra Malaysia (UPM)
Year and Status	2018, Evaluated
Name of Student:	Vipan Kumar Bhulal
Title of Thesis:	Customer Relationship Management in Cooperative Banking: A
	Study of Kangra Central Cooperative Bank
University Name:	Panjab Technical University
Year and Status	2018, Evaluated
Name of Student:	Pushkar Narayan Singh
Title of Thesis:	A Study of Food Related Life Style and Its Impact on Packed Ready to
	Heat and Eat Food Products
University Name:	Bharathidasan University India
Year and Status	2018, Evaluated
Name of Student:	Sivaranjini C. I
Title of Thesis:	Customers Perception towards Retail Banking of the New Generation
	Private Banks in Puducherry
University Name:	
	Bharathidasan University India
Year and Status	Bharathidasan University India2018, Evaluated
-	Bharathidasan University India 2018, Evaluated
-	
Year and Status	2018, Evaluated
Year and Status Name of Student:	2018, Evaluated Vipan Kumar Bhulal
Year and Status Name of Student:	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case
Year and Status Name of Student: Title of Thesis:	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case Study of Kangra Central Co-operative Bank)
Year and Status Name of Student: Title of Thesis: University Name:	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case Study of Kangra Central Co-operative Bank) Panjab Technical University, Kapurthala, India.
Year and Status Name of Student: Title of Thesis: University Name:	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case Study of Kangra Central Co-operative Bank) Panjab Technical University, Kapurthala, India.
Year and Status Name of Student: Title of Thesis: University Name: Year and Status	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case Study of Kangra Central Co-operative Bank) Panjab Technical University, Kapurthala, India. 2018, Evaluated
Year and Status Name of Student: Title of Thesis: University Name: Year and Status Name of Student:	2018, Evaluated Vipan Kumar Bhulal Customer Relationship Management in Co-operative Banking (A Case Study of Kangra Central Co-operative Bank) Panjab Technical University, Kapurthala, India. 2018, Evaluated Pushkar Narayan Singh

Year and Status	September 2017, Evaluated
Name of Student:	A. Sengottuvel
Title of Thesis:	Dynamics of Organizational Culture and Knowledge Management In
The of Thesis.	Organizational Performance of Information Technology Sector: An
	Empirical Research
University Name:	Bharathidasan University
Year and Status	2017, Evaluated
Name of Student:	A Bamva Shroo
Title of Thesis:	A. Ramya Shree
The of Thesis:	A Study on Awareness, Attitude, Preference and Investment Pattern
	of Salaried Class Investors (College Teacher) in Erode District
University Name: Year and Status	Periyar University, India
Year and Status	2017, Evaluated
Nome of Students	Nisamudheen. T
Name of Student: Title of Thesis:	
Title of Thesis:	Effect of Human Resource Management Practices on Job Satisfaction
	of Employee in Kerala State Road Transport Corporation
University Name:	Bharathiar University, India
Year and Status	2017, Evaluated
Name of Student:	Tahereh Hasani
Title of Thesis:	
The of Thesis:	Determinants Affecting Malaysian Start-Up Companies Intention to
	Adopt Social Customer Relationship Management Services and Their Effects on Marketing Perform
University Name:	University Putra Malaysia (UPM)
University Name: Year and Status	2016, Evaluated
fear and Status	
Name of Student:	Lai Kim Piew
Title of Thesis:	E-Services cape Attributes and Their Linkage to Online Brand Image
University Name:	Multimedia University
Year and Status	2016, Evaluated
Name of Student:	Jessica Ho Sze Yin
Title of Thesis:	Antecedents and Consequences of Relationship Marketing for
	Internet Banking: A Malaysian Gen-Y Perspective"
University Name:	Multimedia University
Year and Status	2016, Evaluated
Name of Student:	Khondaker Sazzadul Karim
Title of Thesis:	Willingness to Buy Foreign Products by Bangladeshi Consumers: The
	Effects of Consumer Ethnocentrism, Country of origin and Animosity
University Name:	International Islamic University Malaysia (IIUM)
Year and Status	2016, Evaluated
	,
Name of Student:	Leila Agha Kasiri

Title of Thesis:	Effects of the Customization-Standardization Continuum on Service
	Quality and Moderation of Customer Needs and Service Nature
University Name:	University Putra Malaysia (UPM)
Year and Status	2015, Evaluated
Name of Student:	Perbaharen Balasubrammaniam
Title of Thesis:	The Effect of Brand Attitude on Brand Loyalty: The Hedonic and
	Utilitarian Perspective
University Name:	Multimedia University
Year and Status	2015 Evaluated
Name of Student:	Tan Booi Chen
Title of Thesis:	Green Restaurant Behavioural Intention from Customers'
	Perspective
University Name:	Multimedia University Malaysia
Year and Status	2014, Evaluated
Name of Student:	A. Jainullabdeen
Title of Thesis:	Missionary Selling and Customer Retention in Indian Pharmaceutical
	Industry – Focus on Tamilnadu State
University Name:	Jamal Institute of Management, India
Year and Status	2014, Evaluated
Name of Student:	P. Marishkumar
Title of Thesis:	Customers' Perception towards Service Quality of the New
	Generation Private Banks in Salem District
University Name:	Bharathiar University, Coimbatore, India 2014
Year and Status	2014, Evaluated
Name of Student:	J. Arul
Title of Thesis:	Impact of Corporate Retailing on Consumers and Small Traders in
	Coimbatore District
University Name:	Bharathiar University, Coimbatore, India
Year and Status	2014, Evaluated
Name of Student:	Nor Suziwana Hj. Tahir
Title of Thesis:	Impact of Work Ethics on Perception of Corporate Social
	Responsibility (CSR) Practices among Managers of Selected Public
	Listed Companies in Malaysia
University Name:	International Islamic University Malaysia (IIUM), Malaysia.
Year and Status	2013, Evaluated (PhD Thesis Internal Examiner)
Name of Student:	Mr. S. Pravin Kumar
Title of Thesis:	A Study on Brand Image and Equity Analysis towards Hero Honda
	Bikes
University Name:	Vinayaka Missions University, Tamil Nadu, India.
	• • •

Year and Status	2013, Evaluated (PhD Thesis External Examiner)
Name of Student:	Mr. V. Ramesha
Title of Thesis:	Ethics in Marketing – An Empirical Study
University Name:	Vinayaka Missions University, Tamil Nadu, India
Year and Status	2013, Evaluated (PhD Thesis External Examiner)
Name of Student:	Nor Suziwana Hj. Tahir
Title of Thesis:	Impact of Islamic work ethics on Corporate Social Responsibility
	(CSR) Practices among Managers of Selected Public Listed Companies
	in Malaysia
University Name:	International Islamic University Malaysia (IIUM), Malaysia.
Year and Status	2013 Evaluated (PhD Thesis Internal Examiner)
Name of Student:	Enayet Hossain
Title of Thesis:	Tourism Consumers' Choice Behaviour Regarding Tour Destination
	Loyalty
University Name:	Curtin University, Perth Australia
Year and Status	2012 (PhD Thesis External Examiner)
Name of Student:	
Title of Thesis:	Critical Success Factors (CSF) Of Electronic Customer Relationship (E-
	CRM) Adoption In Banking Sector In Iran
University Name:	Graduate School of Management, University Putra Malaysia (UPM),
	Malaysia.
Year and Status	2012 Evaluated (PhD Thesis External Examiner)
Name of Student:	Majid Karimzadeh
Title of Thesis:	E-Banking in India: Opportunities and Challenges
University Name:	Aligarh Muslim University India
Year and Status	2012 Evaluated (PhD Thesis External Examiner)
Name of Student:	Tareg Faizur Rasul
Title of Thesis:	The influences of web 2.0 technologies on consumer attraction and
	retention to build strong business to customer (B2C) relationships: A
	case study in Bangladesh
University Name:	University of South Australia
Year and Status	2011, Evaluated (PhD Thesis External Examiner)
Name of Student:	Hadi Nijatian Khalilabad
Title of Thesis:	Knowledge Management for an effective CRM: Empirical
	investigation of Malaysian ICT Companies by
University Name:	Faculty of Management, Multimedia University Malaysia, Malaysia.
Year and Status	2011, Evaluated (PhD Thesis External Examiner)
Name of Student:	Muhammad Tahir Jan

Title of Thesis	The Impact of Critical Success Factors on Successful Implementation
Title of Thesis:	The Impact of Critical Success Factors on Successful Implementation
	of CRM: An Empirical Study of Banks in Malaysia
University Name:	International Islamic University Malaysia, Malaysia.
Year and Status	2011, Evaluated (PhD Thesis Internal Examiner)
Name of Student:	Thomas Ooi Wei Min
Title of Thesis:	Exploring the key determinatants of a successful organization
	transformation
University Name:	Multimedia University Malaysia, Malaysia.
Year and Status	2011 Evaluated (DBA thesis External Examiner)
Name of Student:	V. Rajeshwari
Title of Thesis:	A Study on the Effect of Celebrity Advertisements with Special
	Reference to Coimbatore District in Tamilnadu
University Name:	Bharathiar University, India
Year and Status	2010 Evaluated, (PhD Thesis External Examiner)
Name of Student:	V. Rajeshwari
Title of Thesis:	A Study on the Effect of Celebrity Advertisements with Special
	Reference to Coimbatore District in Tamilnadu
University Name:	Bharathiar University, India
Year and Status	2010, Evaluated (PhD Thesis External Examiner)
Name of Student:	V. Dharanimalai
Title of Thesis:	A Study of Rural Proverty and Inequality: A Social Exclusion Approach
	in the Villupuram District of Tamilnadu
University Name:	Govt. Arts College (Autonomous), Kumbakonam, India
Year and Status	2010, Evaluated (PhD Thesis External Examiner)
Name of Student:	P. Baskar
Title of Thesis:	A Study on Quality of Work Life in Petroleum Industry
University Name:	Annamalai University, India
Year and Status	2009, Evaluated (PhD Thesis External Examiner)
Name of Student:	
Title of Thesis:	A Study on the Impact of Celebrity Endorsement on Indian Brands
University Name:	Madurai Kamaraj University, India
Year and Status	2005, Evaluated (PhD Thesis External Examiner)

MASTER THESIS EVALUATOR/EXTERNAL EXAMINER

Name of Student:	Boumaali Said
Title of Thesis:	Factors Affecting Current Foreign Students intention to Enrol in
	Islamic Banking and Finance Programs in Malaysia
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)

Name of Student:	Amel Malki
Title of Thesis:	The Antecedents of Purchase Intention of Halal Cosmetic: A Study of Female Living in Malaysia
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Name of Student:	Tarek Sidi
Title of Thesis:	Antecedents and Consequences' of Customer Satisfaction in an Islamic Bank of Thailand: A Relationship Marketing Perspective
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Name of Student:	Hazeez Olanrewaju
Title of Thesis:	Impact of Consumer Attitude towards Advertising and Intention to Purchase Malaysian Small Medium Enterprise (SME) products
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Name of Student:	Muhammad Akmal Afzal
Title of Thesis:	The Influence of Entrepreneurial Marketing Skills on the Performance of Small Medium Enterprise in Malaysia
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Name of Student:	Ahmad Ahsan
Title of Thesis:	The Perception of Customers towards the Adoption of Automated Guided Vehicle (A G Vs'): A study of Malaysian Manufacturing Industry
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Nome of Chudonty	
Name of Student: Title of Thesis:	Mizzammir Ibne Hossain Ibrahim Atchia The effect of Service Quality, University Reputation, student
The of Thesis.	Satisfaction and Islamic Attributes on Student Loyalty
University Name:	International Islamic University Malaysia
Year and Status	2016 (Master Thesis Examiner)
Name of Student:	Hla Theingi Win
Title of Thesis:	Factors Affecting Muslim Women's Intention to Use Fashion Products
University Name:	International Islamic University Malaysia
Year and Status	2015 (Master Thesis Examiner)
Name of Student:	Siti Aisyah Binti Ya'kob
Title of Thesis:	The Impact of Supply Chain Linkages on Micro and Small Scale Enterprises' Performance in Sarawak,

University Name:	International Islamic University Malaysia (IIUM), Malaysia.
Year and Status	2014 (Master Thesis Examiner)
Name of Student:	Muhammad Sayem
Title of Thesis:	Measuting the Effects of Sustainability Oriented Service
	Innovation on Firm Performance
University Name:	University of Canberra, Australia.
Year and Status	2013, Evaluated (Master Thesis External Examiner)
Name of Student:	Tan Teck Ming
Title of Thesis:	An Empirical Study on Brand Equity in Malaysian Fast Food
	Industry
University Name:	Multimedia University Malaysia, Malaysia.
Year and Status	2012 (Master Thesis External Examiner)
Name of Student:	Beata Mandy Shemuvalula
Title of Thesis:	Antecedents of Online Consumer Buying Behaviour: An
	Empirical Analysis of Malaysian Consumers
University Name:	Monash University,
Year and Status	2010 (Master Thesis External Examiner)

RESEARCH PROJECTS (ON GOING)

Research Project (On Going)

Project Title:	Development of Multi-Array Bio-Sensors and Bio-chips for food Security Analysis Sub
	Title of Project: Market Assessment and Technology Commercialization of Bio-chip Product for Food Security Detection
Project Approved	Collaboration project with Universiti Malaya Grand Challenge (GC)
Authority:	Grant
Project Duration:	2.5 Million (Allocation will be given step by step yearly basis), Sub
	Project RM 122,000
Grant amount	September 2014 - October 2019 (Maximum 5 years)
Position/Status of	Project Leader
this Project:	

Research Project (Completed)

Project Title:	Islamic Tourism in Malaysia: The Involvement of Travel and Tour
	Business as a Stakeholder in Strategizing Travel Packages

Due is at Annual and	Ministry of High on Education (MOUE) MAYDA In continue Descente Count
Project Approved Authority:	Ministry of Higher Education (MOHE), MYRA Incentive Research Grant Scheme (MIRGS)
Project Duration:	1 st October 2013 until 31 st March 2017.
Grant amount	RM 90,000
Position/Status of	Project Leader
this Project:	
Due is at Title :	Internet and Demons with Disabilities, Intellication towards Disited
Project Title:	Internet and Persons with Disabilities: Implication towards Digital Inclusion Policy
Project Approved Authority:	Malaysian Communications and Multimedia Commission (MCMC)
Grant amount	RM 160,344.00
Project Duration:	One year from 2016 – 2017
Position/Status of this Project:	
Project Title:	Towards Devising A Fundamental Theory of Islamic Advertising
Project Approved	Ministry of Higher Education (MOHE)
Authority:	
Grant amount	RM 16500
Project Duration:	Two years from November 2015 – September 2017
Position/Status of	Co-Leader
this Project:	
Project Title:	Novel Islamic Framework for Television Advertising of Halal Products
	in Muslim Countries
Project Approved Authority:	Ministry of Higher Education (MOHE)
Grant amount	RM 78000
Project Duration:	November 2015 – October 2017
Position/Status of this Project:	Co-Researcher
Project Title:	Developing a Framework of Quality Pledge by Addressing the Influence of Millennial Personality
Project Approved	Collaboration Project with Universiti Technology Mara (UiTM), Funded
Authority:	by Ministry of Higher Education (MOHE)
Grant amount	RM 50000
Project Duration:	2 years from December 2014 – November 2016
Position/Status of this Project:	
Project Title:	Factors Influencing Selection of Higher Learning Institutes: An Empirical Investigation on Higher Learning's Institutions in Malaysia
Project Approved	Ministry of Higher Education (MOHE)
Authority:	

Project Duration:	July 2012 – 31 st July 2015
Grant amount	RM 60,000
Position/Status of	Project Leader
this Project:	-
D 1 1 T	
Project Title:	Measuring Customer Satisfaction and Loyalty towards Marketing Retail Strategy: An Empirical Study of Some Selected Hypermarkets in Malaysia
Project Approved	GSMRF Internal Research Grant, International Islamic University
Authority:	Malaysia (IIUM)
Grant amount	RM 16000
Project Duration:	15 th January 2013 – 15 th December 2014
Position/Status of	
<mark>this Project:</mark>	
Project Title:	Assessing export performance of Malaysian Furniture Industries Products: Measure of Competitiveness
Project Approved	Management Centre Research Grant, International Islamic University
Authority:	Malaysia, Malaysia.
Project Duration:	1st November 2011 – 30th October 2013
Grant amount	RM 15,000
Position/Status of	Project Leader
this Project:	
Project Title:	The Perception of Young Muslim Users towards Facebook as Social Network Service: A Study on Malaysian User Perspective
Project Approved	Research Endowment Fund; Type-B International Islamic University
Authority:	Malaysia, Malaysia.
Project Duration:	1st November 2011 – 30th October 2013
Grant amount	RM 20,000
Position/Status of	Project Leader
this Project:	-
Drojact Titla:	Advertisement Effectiveness and Choice of Fast Food Restaurant: An
Project Title:	Exploratory Study of Malaysian Muslim Consumers
Project Approved	Management Centre Research Grant, International Islamic University
Authority:	Malaysia, Malaysia.
Grant amount	RM 5,000
Project Duration:	1st January 2011 – 31 st December 2011
Position/Status of	Project Leader
this Project:	-,
Project Title:	Factors Influencing Choice of Telecommunication Service Providers
Drojact Approvad	and its Implication to Malaysian Customers
Project Approved	Research Endowment Fund; (Type B) International Islamic University
Authority:	Malaysia, Malaysia.

Grant amount	RM 20,000
Project Duration:	1st September'09 – 1st September 2011
Position/Status of	Project Leader
this Project:	
Project Title:	An investigation on the factor influencing students choosing sales as their career
Project Approved Authority:	Research Endowment Grant, International Islamic University Malaysia, Malaysia.
Grant amount	RM 5000
Project Duration:	1 st May 2010 – 31 st August 2011
Position/Status of	Co- Researcher
this Project:	
Project Title:	An empirical study of religiosity and ethnocentrism to purchase foreign goods across Malay Muslim consumers
Draiget Approved	
Project Approved	Management Centre Research Fund (MCRF), International Islamic
Authority:	University Malaysia, Malaysia. 16 th June'10 2010 – 15 th June 2011
Project Duration:	
Grant amount	RM 10,000
Position/Status of	Project Leader
this Project:	
Project Title:	E-commerce: The Study of the Perception of Malaysian Customers towards Internet Banking System
Project Approved	Fundamental Research Grant (FRGS), Funded by (MOHE)
Authority:	
Grant amount	RM 14300
Project Duration:	2007-2009
Position/Status of	Project Leader
this Project:	
Project Title:	An Investigation of Advertising Practices of Islamic Banking under
	Sariah Observation
Project Approved Authority:	Management Centre, IIUM, Malaysia.
Grant amount	RM 10,000
Project Duration:	December'07 – January 2009.
Position/Status of	Project Leader
this Project:	
Project Title:	New Agro-food marketing system: Structural and impact analyses
Project Approved Authority: Grant amount Project Duration:	Collaboration with Universiti Putra Malaysia, Funded by Federa Agricultural Marketing Authority (FAMA) RM 4.5 Million 2007-2008

Position/Status of this Project:	Member of the Project
Project Title:	A Study of Sales Promotion through Multimedia Advertising and the Implication of Incorporating Internet into the Integrated Marketing Communication Mix in Malaysia
Project Approved	Collaboration with Multimedia University. Funded by Ministry of
Authority:	Science and Technology Innovation (MOSTI)
Grant amount	RM 54000
Project Duration:	2005-2007
Position/Status of this Project:	Project Leader
Project Title:	Piracy and it's Impact on the Malaysian Market: A Study on Consumer Attitude toward the Pirated Product
Project Approved Authority:	Telekom Malaysia
Grant amount	RM 10000
Project Duration:	January 2005 – December 2005
Position/Status of this Project:	Project Leader
Project Title:	Consumer Perception towards Wireless Application Protocol (WAP): A Study of Multimedia University Organization
Project Approved Authority:	Telekom Malaysia
Grant amount	RM 10000
Project Duration:	January 2004 – December 2004
Position/Status of this Project:	Project Leader
Project Title:	Consumer Perception toward Internet Advertisement and it's Impact on the Purchasing Decision and Brand Building
Project Approved Authority:	Telekom Malaysia
Grant amount	RM 5000
Project Duration:	July 2004 – December 2004
Position/Status of this Project:	Project Leader
Project Title:	Factor Affecting the Consumer Response and Involvement in Attitude towards the Advertisement: A Study on Advertising Effectiveness in Malaysia
Project Approved Authority:	Telekom Malaysia
Grant amount	RM 10000

Project Duration:	January 2003 – December 2003
Position/Status of	Project Leader
this Project:	

FUNCTIONED AS A CONSULTANT

Program	Mangung Blueprint Development.
Hosted Organization	Perak Malaysia
Funded Authority	Z Consulting Group Malaysia
Duration	2016-2017
Contribution	Principal Consultant
Program	Higher Education Quality Enhancement Project (HEQEP)
Hosted Organization	Department of Finance, North South University, Dhaka, Bangladesh.
Funded Authority	World Bank
Duration	2017
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP)
Hosted Organization	Department of Management, North South University, Dhaka, Bangladesh.
Funded Authority	World Bank
Duration	2017
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP)
Hosted Organization	Forestry and Wood Technology (FWT) Discipline, Khulna University, Khulna – 9208, Bangladesh.
Funded Authority	World Bank
Duration	2017
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP
Hosted Organization	Department of Mathematics, Dhaka University, Dhaka, Bangladesh.
Funded Authority	World Bank

Duration	2016
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP)
Hosted Organization	Department of Physics, Dhaka University, Dhaka, Bangladesh.
Funded Authority	World Bank
Duration	2016
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP)
Hosted Organization	Department of Marketing, University of Rajshahi, Rajshahi – 6205, Bangladesh
Funded Authority	World Bank
Duration	2013
Contribution	Consultant
Program	Higher Education Quality Enhancement Project (HEQEP), SA/HEQEP/CP2463.
Hosted Organization	Department of Population Science and Human Resource Management, University of Rajshahi, Rajshahi – 6205, Bangladesh.
Funded Authority	World Bank
Duration	2013
Contribution	Consultant
Program	Sub-project: Capacity Building to Enhance Quality of Teaching and Learning through Technology Integration, (HEQEP)
Hosted Organization	Department of Marketing, University of Rajshahi, Rajshahi – 6205, Bangladesh.
Funded Authority	World Bank
Duration	2013
Contribution	Consultant
Program	Islamic Tourism: Perception of Tourists in Malaysia on the Prospects of as-SalEm Ayyuha an Nabiyya Project

Hosted Organization	
Funded Authority	Saudi Arabia
Duration	2013
Contribution	Consultant

PROFESSIONAL EXPERIENCE (EDITORIAL BOARD MEMBER OF INTERNATIONAL JOURNAL)

- Appointed as member of the editorial board International Journal of Business Management since 2019
- Appointed as member of the editorial board Journal of Islamic Marketing (Emerald) since 2010
- Appointed as member of the editorial board **The Pacific Business Review (PBR)** since 2018
- Appointed as Chief editor International Tourism and Hospitality Journal since 2018
- Appointed as member of the editorial board International Journal of Business Management since 2018
- Guest Reviewer Oxford University Press (OUP) Academic Publishing, since 2017
- Appointed as member of editorial board –Journal of Competitiveness, since 2016
- Appointed as member of editorial board Transactions on Marketing Research, since 2013
- Appointed as member of editorial board **Transactions on Economic Research**, since, 2013
- Appointed as member of editorial board The Indian Journal of Management Since July 2012
- Appointed as member of editorial board JMIJ of Management Research Since, 2012
- Appointed as Reviewer Emerald Best International Symposium Award for the 2009, Academy of Management
- Guest Reviewer Journal of Asia Pacific Marketing from 30th October 2002
- Appointed as member of editorial board American Journal of Applied Sciences since 2004
- Appointed as member of editorial advisory council International Journal of Management & Entrepreneurship from January 2006
- Appointed as member of editorial board The Social Science Journal, from 2006
- Appointed as member of the editorial board Asian Journal of Marketing, from 2006
- Appointed as member of the editorial board JM International Journal of Management Research since 2010
- Appointed as Honorary Consultative Editor The Pacific Business Review, Since----
- •

PROFESSIONAL MEMBERSHIP

- Fellow Member (FCIM) Chartered Institute of Marketing CIM, UK, Since March 2018 to present
- Fellow Member (FCIM) Chartered Institute of Marketing CIM, Malaysia, Since April 2018 to present, Membership Number (M541)
- Institute of Marketing Malaysia (IMM) Member since December 2017 to present
- Asian Academy of Management (AAM) Member since 10 December 2016 until to date
- European Centre for Research Training and Development UK, Member from December 2016 until to date
- Member of American Marketing Association (AMA) from 2002 to till to date
- Associate member of Academy of World Business and Marketing Management (AWB)

- Fellow Member World Business Institute (WBI) Australia since 2008
- International Academy of Business and Economics Society (IABE)
- International Foundation for Research and Development (IFRD), since 2012
- Appointed Research Fellow, Centre for Islamic Economics (CIE), IIUM, since 2014

INVITED SPEAKER

- Key Note Speaker ASEAN Islamic Student Summit 2017, Organizing by Jama'ah Shalahuddin Universitas Gadjah Mada, Yogyakarta, Indonesia, September 24, 2017 at 14.00 - 17.00 P.M. Malaysia
- Speaker at the Journal Writing Workshop: Hands-On-Training in Writing and Publishing In Top Rating Journals-Rescue Postgraduates From Being Lost-And Help Rise in Career (JWW 2017), 09'n May 2017 at Auditorium, Institute Kongzi, University of Malaya, Kuala Lumpur.
- Key Note Speaker for International Conference on Innovation, Emerging Trends and Practices, 12th – 13th January 2017, Bhubaneswar, Udisha, India
- Key Note Speaker for International Conference on Advanced Management Challenges in Knowledge Era on 8-9 January 2015
- Guest Speaker International Seminar on Islamic Advertising, Organized by Department of Communication, Faculty of Revealed Knowledge and Human Sciences, International Islamic University Malaysia, 6-27 September, 2014
- Guest Speaker Talk on Islamic Consumerism, Faculty of Management, Multimedia University Malaysia, 21st November 2013
- Speaker Luncheon Talk on "Philip Morris, Being Responsive and Responding to Society's Expectations" University Technology Mara (UiTM), Malaysia, 28th March 2003
- Speaker- Peace through Effective Communication and Public Relation, University Technology Mara (UiTM), Malaysia, 23rd June 2003.

AWARD RECEIVED

- Academic Achievement)
 - Highest Citation Indexed Journal Publication Award, received from International Islamic
 University Malaysia, Quality Day 2018
 - Top MyRA Contributor Award received from International Islamic University Malaysia, Quality Day 2018
 - Top Best PhD Thesis Supervisor Award received from International Islamic University Malaysia, Quality Day 2018

- Top Best Master Thesis Supervisor Award received from International Islamic University Malaysia, Quality Day 2018
- Emerald Literati Network Awards for Excellence 2016, Highly Commended Award for outstanding Paper entitle "Non-Muslim Consumers' Perception towards Purchasing Halal Food Products in Malaysia, Journal of Islamic Marketing, and Award received from Emerald Group Publishing Limited
- Outstanding Researcher Award 2012 received from International Islamic University Malaysia
- Outstanding Researcher Award 2009 received from International Islamic University Malaysia (University Level)
- Best Promising Researcher Award 2007 received from International Islamic University Malaysia (University Level)
- Best Promising Researcher Award 2007 received from International Islamic University Malaysia (Faculty Level)
- Award received from the president of Multimedia University for outstanding teaching evaluation, 2002
- Board Scholarship on the basis of Higher Secondary Certificate result since 1985/86 to 1989/90
- Graduate Research Assistantship at University Putra Malaysia, since June1997 to January 1998
- Travel grant for pursuing Ph.D. in Malaysia, funded by Switzerland Bangladesh kallyan trust in 1997
- Research, Invention and Innovation (IRIIE)
- Islamic Banking in Malaysia: A Study of Attitudinal Differences of Malaysian Customers
 (Bronze Medal, IRIIE 2012)
- Textile and Apparel Export from Malaysia: Measures of Competitiveness (Bronze Medal, IRIIE 2012)
- Advertising Practices and Promotion in the Islamic World under the Shariah Observation: A case study on Bank Islam in Malaysia (Gold Medal, IRIIE 2011)
- Exploring influencing factors for the selecting of Mobile phone service providers: A structural equation modeling (SEM) approach on Malaysian Consumers' (Gold Medal, IRIIE 2011)

Factors influencing Malay Muslim consumer's to purchase foreign goods: A structural equation modeling approach on Religiosity and Ethnocentrism perspective (Silver Medal, IRIIE 2011)

Best Paper Award (International Conference)

- Haque, A., Sultana, S., Momen, A., & Yasmin, F. (2013) "Export performance of Malaysian Telecommunication products: Market prospect and challenges". Third Asia pacific Business Research Conference, 25-26 February 2013, Hotel Istana, Kuala Lumpur, Malaysia. (Awarded as Best Paper)
- Ahasanul Haque, Sabbir Rahman and Farzana Yasmin (2011), The Perception of Young Muslim Consumers: Reliogisity, Enthnocentrism and Corporate Image Perspective, World Business, Economics and Finance Conference (WBEFC), 26-27 September 2011, Novotel Hotel Bangkok, Siam Squire, Thailand **(Awarded as Best Paper)**
- Ismah Osman, Ahasanul Haque Kalthom Abdullah and Nurdianawati (2010), Corporate Image and Customer Loyalty of Islamic Banks from Malaysian Perspectives, 1st International Conference on Islamic Marketing and Branding (ICIMB), 29-30 November 2010, Best Western Seri Pacific Hotel, Kuala Lumpur (Awarded as Best Paper)
- Ahasanul Haaque, Ismail Sayeed Ahmed and Sabbir Rahman (2010), "Exploring critical factors for choice of Mobile service providers and its effectiveness on Malaysian Consumers" Annual Asian Business Research Conference, 1-2 January 2010 VENUE: BIAM Foundation, 63 Eskaton, Dhaka, Bangladesh; Paper Number 503 (Awarded as Best Paper)
- Measuring Customer Satisfaction towards the Mobile Phone Services in Bangladesh-A comparative study between Grameen phone (GP) and Banglalink (BL), Proceeding of Global Academy of Business and Economic Research Conference, Bangkok, 28-30 December, 2008, pp. 149-167. ISSN: 1940-5391. (Best Paper Award)

LIST OF PUBLICATIONS

International Refereed Journal (ISI/SCOPUS/ERA's, Emerald and others)

- (2019) Impact of Ecological Factors on Nationwide Supply Chain Performance, Ekologi
- Lee Kwee-Fah and Ahasanul Haque (2018). Risk Reduction in Online Flight Reservations: The Role of Search Behaviour, Journal of Competitiveness, Submitted for possible Publication.

- Ahasanul Haque, Naila Chowdhury, Bashir Uddin (2018) Measuring the Effects of Service Quality on Muslim Customers' Satisfaction and Loyalty toward Islamic Banking in Bangladesh, submitted for possible publication
- Haque, Ahasanul and Anwar, Naila and Tarofder, Arun Kumar and Ahmad, Nor Suhanaand Sharif, Sultan Rahaman (2018) Muslim consumers' purchase behavior towards halal cosmetic products in Malaysia. Management Science Letters, 8 (12). pp. 1305-1318. ISSN 1923-9335
- Bashir Uddin, Ahasanul Haque, Abdur Rakib Nayeem, Tarekol Islam Maruf (2018).
 Online Services of Commercial Banks Towards Customer Loyalty in Bangladesh, The European Proceedings of Social & Behavioural Sciences, pp: 718-729, ISSN: 2357-1330
- Haque, Ahasanul and Rosli, Norhizan and Abdullah, Kalthom (2018) Measuring consumers' understanding of green marketing objective and concept in relation to environmental protection. Advanced Science Letters, 24 (5). pp. 3310-3316. ISSN 1936-6612
- Wok, Saodah and Hashim, Junaidah and Abd Rahman, Rozailin and Haque, Ahasanul (2018) Factors influencing digital skill competences among person with disabilities in Malaysia. Human Communication A Journal of the Pacific and Asian Communication Association, 1 (2). pp. 54-72.
- Bashir Uddin, Ahasanul Haque, Suharni Maulan and Syed Hasan (2018) International Students' Satisfaction towards Internet Banking in Malaysia: A Qualitative Study, International Journal of Business Management, Vol. 1(1): 1-14, ISSN: 2616-5163
- Ahasanul Haque, Farzana Yasmin and Naila Anwar (2018). Factors Determinant of Patients' Satisfaction towards Health Tourism in Malaysia, International Tourism and Hospitality Journal, Vol. 1(1): 1-18, ISSN: 2616-518X
- Azam Khan, Ashraful and Haque, A. K. M. Ahasanul (2018) Factors affecting international students' level of satisfaction towards selected public higher learning institutions in Malaysia. International Journal of Education and Knowledge Management (IJEKM), 1 (3). pp. 1-19. ISSN 2616-5198.
- Haque, A. K. M. Ahasanul and Naila, Naila Anwar and Yasmin, Farzana and Asadul Islam, Md Asadul Islam (2018) An exploratory study toward understanding social entrepreneurial intention. Journal of International Business and Management, 1 (3). pp. 1-16. ISSN 2616-5163
- Loussaief, Aida and Haque, Ahasanul (2018) Determinants of Tunisian consumer purchase intention halal certified products: a qualitative study. International Tourism and Hospitality Journal, 1 (3). pp. 1-16. ISSN 2616-518X

- Hashim, Nurhazirah and Haque, A. K. M. Ahasanul and Hasim, Nur Hasyimah (2018) The determinant factors that influence customers' behavioral intention in property. Asian Journal of Behavioural Studies, 3 (12 (July/August)). pp. 161-172. ISSN 2389-4295
- Haque, A. K. M. Ahasanul and Abd. Rahman, Rozailin and Hashim, Junaidah and Wok, Saodah (2018) Exploring factors of adult disabilities satisfaction towards motives of internet use in Malaysia. International Journal for Studies on Children, Women, Elderly And Disabled, 4. pp. 251-259. ISSN 0128-309X
- Haque, A. K. M. Ahasanul and Tarofder, Arun Kumar and Sheneen, Aishath and Uddin, Bashirand Sharif, Sultan Rahaman (2018) The Effect of Destination Image and Personality towards Destination Choice: A Study of Maldives. International Journal of Management and Business Research, 8 (3). pp. 237-250.
- Uddin, Bashir and Haque, A. K. M. Ahasanul and Ahmad, Khaliq and Hasan, Ali (2018) An investigation customer satisfaction towards online banking services in Bangladesh. Malaysian Management Review (MMR), 53 (1). pp. 1-13.
- Ahasanul Haque, Aisath Neha, Faruk Ahmed, S. M. Kabir (2017). Customer's perception towards ethical advertisements: the mediating role of religiosity from the Malaysian perspective. Advanced Science Letters, 23 (9), pp. 8535-8540. ISSN 1936-6612
- Kwee-Fah Lee, Ahasanul Haque, Suharni Maulan (2017). The effect of consumer perceptions towards intention to buy air tickets online in Malaysia. Journal of Global Business and Social Entrepreneurship, 3 (5), pp. 86-96.
- Ahasanul Haque (2017). Factors influencing in selection of online banking products: a conceptual paper on Bangladeshi customer. Pratibimba, 17 (2), pp. 23-32. ISSN 0972-5466
- Ahasanul Haque, Faruk Ahmed, Dzuljastri Abdul Razak (2017). Developing outbound strategic Islamic tour packages of Malaysia: roles of gender and race. Advanced Science Letters, 23 (9), pp. 8535-8540. ISSN 1936-6612
- Ahasanul Haque, Faruk Ahmed, Kalthom Abdullah, Siti Salwani Razali (2017). Customer-based brand equity model for the Shariah-compliant tourism: a conceptual model from the Muslim tourists; perspective. Advanced Science Letters, 23 (9), pp. 8541-8546. ISSN 1936-6612
- Ahasanul Haque, Faruk Ahmed, Abdullah Sarwar, Ali Shafiq (2017). Measuring the impact of marketing capability and market control beliefs on marketing strategy

intention: a study on travel and tour agents in Malaysia. International Journal of Islamic Marketing and Branding, 2 (2), pp. 134-155. ISSN 2055-0944

- SM Kabir, A. K. M. Ahasanul Haque, Abdullah Sarwar (2017). Factors affecting the intention to become an entrepreneur: A study from Bangladeshi business graduates' perspective. International Journal of Engineering and Information Systems, 1 (6). pp. 10-19.
- Ahasanul Haque, Ali Shafiq, Suharni Maulan (2017). An approach to Islamic consumerism and its implications on marketing mix. Intellectual Discourse, 25 (1). pp. 137-154. ISSN 0128-4878
- Amandu Yassin Is¿Haq, Ahasanul Haque (2017). Firm export market performance: the case in Uganda. Journal of Business and Policy Research, 12 (1). pp. 54-71. ISSN 1449-387X
- Ali Shafiq, A. K. M. Ahasanul Haque, Kalthom Abdullah, Muhammad Tahir Jan (2017). Beliefs about Islamic advertising: an exploratory study in Malaysia. Journal of Islamic Marketing, 8 (3). pp. 409-429. ISSN 1759- 0833
- Md. Abu Rashel, Faruk Ahmed, Ahasanul Haque, Seonsu Lee (2017). The Effect of activators on nonbanking financial service receiving behavior in developing countries: An application of artificial neural network Neural Network. International Journal of Economic Research, 14 (5). pp. 41-56. ISSN 0972-9380
- Md. Bashir Uddin, Ahasanul Haque, Nasrin Nahar, Torekol Islam Maruf, Mohammad Abdullah Al Mamun (2017). Satisfaction of E-banking transaction towards international buyers of garment products in Bangladesh: a qualitative study. The SIJ Transactions on Industrial, Financial & Business Management, 5 (3). pp. 57-63. ISSN 2321-2411
- Faruk Ahmed, Ahasanul Huque, Azura Omar, Khaliq Ahmad Mohd Israil (2017). Islamizing and internationalizing higher education and satisfaction: a case study from international Muslim student perspective. Malaysian Management Review, 52 (1). pp. 25-44.
- Ahmed, F. Haque, A., Abdullaha, K. & Razali, S. S. (2017). Developing Consumer-Based Brand Equity Model for the Shariah-Compliant Tourism: The Role of Integrated Marketing Communication from The International Muslims' Perspective in Malaysia. *Malaysian Journal of Consumer and Family Economics. Submitted on July 30, 2017.*
- Bashir Uddin, Abdullah Al Mamun, Ahasanul Haque, and Rasel Mahmud Jewel (2017) Factors Influencing the Selection of Higher Learning Institutes: An Empirical Investigation in Bangladesh, Actual problems of Economics, Vol. 10 (196): 27-37, ISSN 1993-6788

- Abusharar, M.M.M., Haque, A., Ahmed, F., & Jan, M. T. (2017). Developing Service Quality, Relationship Marketing and Branding Strategy for Enhancing Satisfaction and Loyalty Towards Purchasing Grocery Products in Palestine (Submitted).
- Zulkarnain Bin KedahMuhammad Tahir Jan, Ahasanul Haque and Faruk Ahmed (2016) Developing Web-Based Partner Relationship Management: An Exploratory Study of the Application of Web-Based Solutions by ICT Companies in Malaysia, Ireland and the United Kingdom, Malaysian Management Review, Vol. 51(1): 67-87
- <u>Arun Kumar Tarofder</u>, <u>Seyed Rajab Nikhashemi</u>, <u>S.M. Ferdous Azam</u>, <u>Prashantini Selvantharan</u> and (2016). "The mediating influence of service failure explanation on customer repurchase intention through customer's satisfaction", International Journal of Quality and Service Sciences, Vol. 8(4): 516 535. ISSN: 1756-669X
- Abdullah Sarwar, Patrick Soh Chin Hooi and Ahasanul Haque (2016) Connection Between TQM and HRM in the Malaysian Private SMES, Middle-East Journal of Scientific Research 24 (10): 3256-3262, ISSN: 1990-9233
- <u>Abu Naser Mohammad Saif</u>, <u>Bashir Uddin</u>, <u>Ahasanul Haque</u> and <u>Abdullah Al Mamun</u> (2016) Factors Affecting Job Satisfaction of Female Employees of Private Commercial Banks in Bangladesh: An Empirical Investigation, Human Resource Management Research, 6(3): 65-72
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